

Raspberry Photo Booth

Terms and Conditions

The name of the business is Raspberry Photobooth.

- The client is the person who places the order/payment for the hire of our magic mirror.
- On hiring our magic mirror, you agree to fully adhere to these terms and conditions.
- In the event of unexpected traffic issues, the business liability will be limited to the hire charge or part of pro-rata in the event of a late start. Where possible, we will add on any late time to the end of your hire time.
- The client is responsible for making sure that access to site the mirror is granted by the venue.
- The client is responsible for ensuring that the magic mirror will fit in the venue and that it is situated near to a power outlet so that plugging it in does not create a hazard or safety issue to the public.
- The photo booth uses a printer. Paper replacement may become necessary and may need to be done while out on hire. Any down time during hire periods because of this will be added on to the end of the hire time. A refund will not be issued in this instance.
- If requested, all prints will be provided to the host on either a USB pen drive or a CD/DVD ROM, or by email or other mutually agreed digital media exchange platform.
- Our staff make every effort to design a personalised template for each client. It is the responsibility of our client to check spelling and design and approve this at the beginning of the hire period. Mistakes can be rectified on the night but cannot be rectified later.
- In the event of cancellation by the client, the deposit is non-refundable.
- Payment is required no later than 7 days prior to the function date. Failure to make this payment could result in our releasing your magic mirror to another client unless alternative arrangements have been agreed in advance.
- Idle hours, where our mirror and attendants are required to be in place early or stay late due to traffic/movement constraints, will be charged at a rate of £20 per hour after the first hour. For example, if the mirror needs to be set up more than one hour in advance of the usage time, or

cannot be packed down until more than one hour after the end of the usage time, we would need to charge this extra fee.

- Our staff reserve the right to refuse use where unreasonable access is given to the area intended to site the booth. Our equipment is heavy and requires easy access to the site. Excess stairs or distance may be refused. Please check with your venue.
- The magic mirror requires a dry, covered space in which to be set up and operated where it is protected from the elements.
- Where possible, we send out two operators with every mirror hired out. Raspberry Photobooth reserves the right to send out one operator when there is limited staff availability. We would always send out two operators with a guestbook package.
- A booking is only made when a £50 deposit has been paid by the client and they have received booking confirmation by Raspberry Photobooth. Verbal agreements will not be entered into. We operate strictly on a first come first served basis.
- Any free gifts which are included in any of our packages or special offers are subject to availability and have zero monetary value. Such gifts may include guest books, extra set of prints, and special props.
- The balance of the hire charge is payable prior to setting up the photo booth unless previously agreed otherwise.
- Photographs and video taken by our staff photographers and the magic mirror remain the copyright of Raspberry Photobooth and may be used for promotional material and Internet viewing such as Facebook and business websites.
- Raspberry Photobooth grants the client use of the photographs and video for personal use only and strictly not for gain.
- In the event of abuse to our staff or equipment, we reserve the right to cease operation immediately and no refund will be given.